

COLOUR RESPONSIBILITY POLICY

Tangled Hair and Beauty follows a Colour Responsible Policy for the safety and peace of mind for our clients.

SKIN TESTING AND SCREENING FOR SENSITIVITY AND REACTIONS

We use testing and screening to check suitability for the colouring products we provide.

ALLERGY ALERT TEST (AAT)

For your first AAT at Tangled (or if it is 6 months since your last AAT) you will need to make an appointment to attend the salon at least 48 hours before your colour appointment.

We will apply a small amount of colour behind your ear. Leave for 48 hours. Should you experience any signs of irritation such as reddening, inflammation, itching or burning please contact us. If you develop symptoms that make you unwell please contact a medical professional.

When you attend the salon we will complete a consultation including analysing your hair and scalp and you will be asked to fill out a questionnaire.

Subsequent colour services may not require AAT test subject to screening questions.

We have vast experience in safe colouring - you can be sure we only use the best products and invest in the most up to date practices. We take your safety and our work seriously.

When you visit Tangled you can have peace of mind that we are taking care of you and your hair.

We thank you for your co-operation in our procedures before your service with us.

FAQ

WHY DO I NEED A SKIN TEST/AAT?

Reactions to hair colour can be serious and even life threatening.

There are strict guidelines from manufacturers, insurers, industry bodies and the MHRA around using hair colour. We endeavour to give you peace of mind so that you can safely enjoy your visit to the salon.

HOW LONG DOES AN AAT TAKE AND HOW MUCH DOES IT COST?

You will need an AAT at least 48 hours before your colour appointment. this is because a reaction can happen over a period of time. not always straight away. A 15 minute appointment will be arranged to complete a consultation and any tests and is free.

WILL I BE TESTED EVERY TIME I HAVE A COLOUR?

We will use a screening process to determine whether a new AAT will need to be performed on your next appointment. It is important that you tell your stylist of any changes in your health, medication or if you have had any tattoos or used Henna.

If nothing has changed since your last test and we have a valid record (within the last 6 months) it will be fine to carry out your service.

I HAVE BEEN COLOURING MY HAIR FOR YEARS, WHY DO I NEED A TEST?

One of the triggers for sensitivity and reactions to hair colour is exposure over time, therefore it is important we keep monitoring for your safety.

Tangled takes your safety very seriously. No AAT - no colour service.